



# **Cloud Computing SaaS And Web Applications Specialist Level Complete Certification Kit - Software As A Service Study Guide Book And Online Course - Second Edition**

*Ivanka Menken*

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Software as a service, is software that is deployed over the internet and/or is deployed to run behind a firewall on a local area network or personal computer. With SaaS, a provider licenses an application to customers as a service on demand, through a subscription, in a "pay-as-you-go" model, or increasingly at no charge.

SaaS was initially widely deployed for sales force automation and Customer Relationship Management (CRM). Now, it has become commonplace for many business tasks, including computerized billing, invoicing, human resource management, financials, content management, collaboration, document management, and service desk management.

The SaaS Complete Certification Kit is the most complete guide for anyone involved in IT Service Management and who are aiming to take the SaaS Specialist Exam. Still a number one best-seller for SaaS IT Management from Amazon.com to Barnes and Noble and many more, this Second edition has refreshed the study guide and online learning program, with its updated, inspiring, and detailed plan for passing your exam on the first attempt. With new examples, instructions, and cautionary advice, the Kit is, to quote numerous of Cloud Computing certified clients, "the gold standard of Cloud Computing Certification."

As the industry standard in terms of Process, Service and Lifecycle Management for IT, the SaaS specialist exam is the most popular entry-level certification, particularly for individuals switching from another career to IT. This kit prepares you for the certification exam by offering valuable information on the SaaS framework, SaaS certification and IT Service Management as a practice. This certification kit contains both the study guide and access to our online program that together provides everything you need to prepare for the SaaS specialist certification exam, including:

- Real-world scenarios that describe what you've learned in the context of service solutions.

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